

USER MANUAL

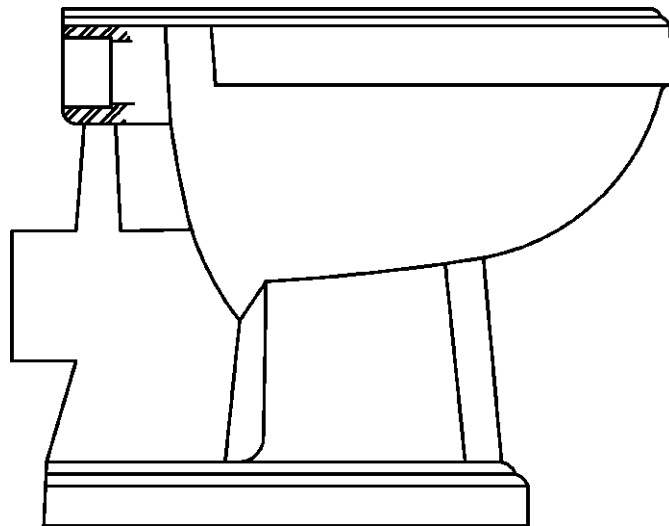


Thank you for choosing Better Bathrooms.
Please read this manual before installing your product
and keep for future reference.

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Park Royal H/L & L/L Pan - PRHLLPAN

- Toilet seat and cistern sold separately
- Waste pipe sold separately if a new installation



Please note: Image is for illustrative purposes only and may differ slightly to the actual product

- **Single-person assembly**
- **Tools required**
- **We always recommend using professional tradespeople to install your product**

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Congratulations on your purchase

And welcome to our growing gang of savvy shoppers

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

We hope your new product goes above and beyond your expectations. However, should any problems occur, please:

- log in to your account and contact our customer services team via your self-serve portal – betterbathrooms.com/CustomerAccount/Login
- contact us via betterbathrooms.com/content/contact-us

Important information

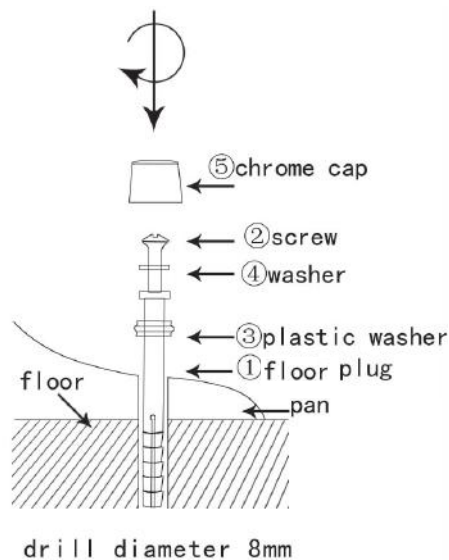
- Please read these instructions thoroughly and retain for future reference.
- Manufactured to BS EN997 WC pans and WC suites with integral trap.
- All installation work must be carried out to comply with the Water Bylaw Regulations.
- The installation should be designed to allow access for maintenance.
- This manual covers installation of the toilet pan only - Unit, seat and cistern are NOT supplied.



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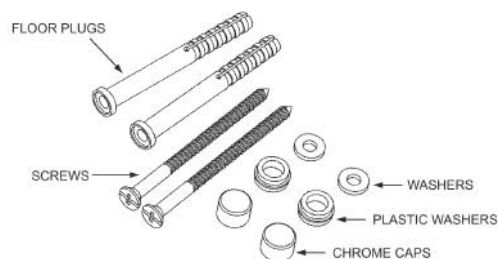
Parts



Toilet Pan

Floor fixing kit (below components)

1. 2 XFLOOR PLUGS 8 x72mm
2. 2XSCREWS 5 x80mm
3. 2 X PLASTIC WASHERS
4. 2 X WASHERS
5. 2 X CHROME CAPS



Tools required

- Screwdriver
- Pencil
- Drill
- Spirit Level
- Drill Bit
- Hacksaw
- Spanner

Installation

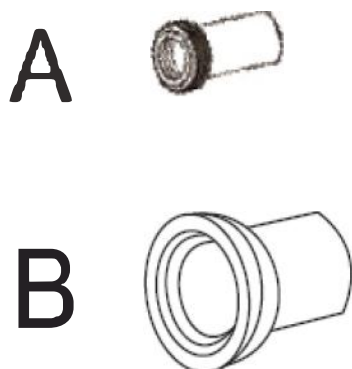
Please note: Before starting any installation, turn off the water supply

Please note: Whenever possible and when safe to do so, it is recommended to carry out leak tests during the installation process

Preparing for Back to Wall Toilet Pan Fitting

A – Flush pipe is supplied with the concealed cistern assembly, (cistern sold separately).

B – Pan connector (waste pipe) may need to be purchased separately if a new installation.

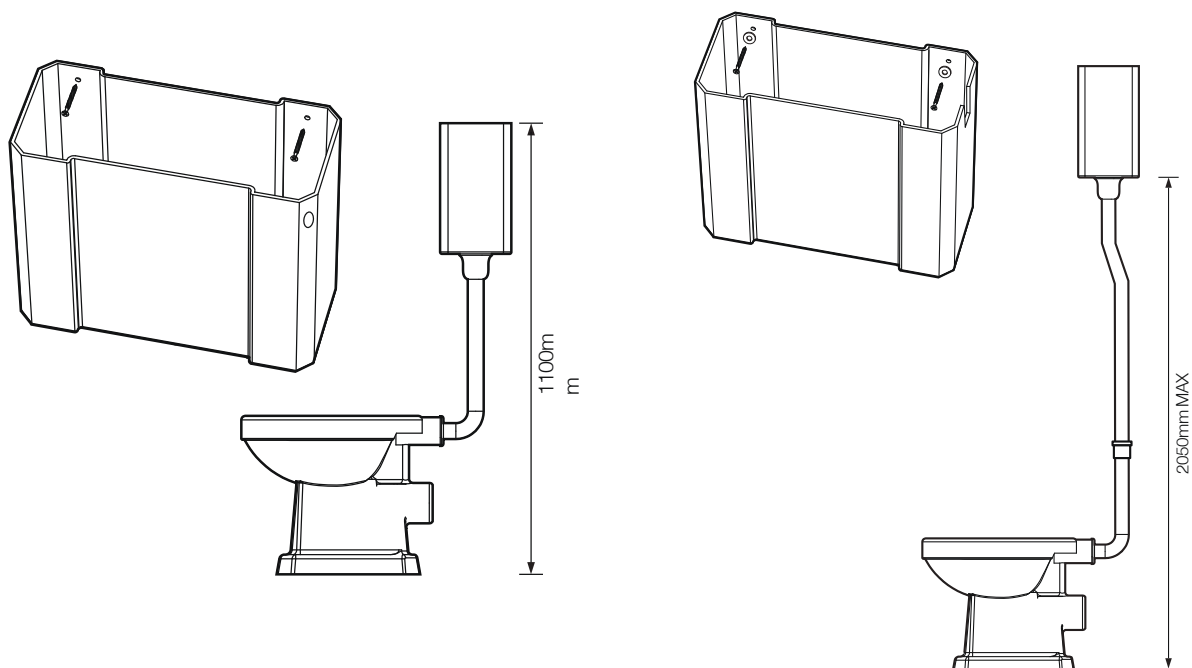


Please note: Pipes are not included.

Once you have received your toilet pan, this will allow you to prepare and install the cistern and WC unit (both sold separately). To install the cistern and WC unit, please use the instruction guides supplied with them.

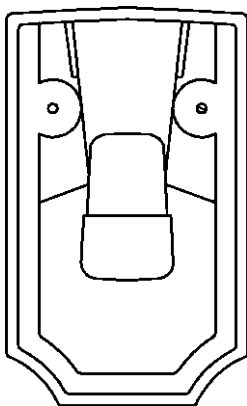
This guide advises on installation of the back to wall toilet pan only.

Below example shows the assembly of a cistern and WC unit prior to fitting the back to wall toilet pan.

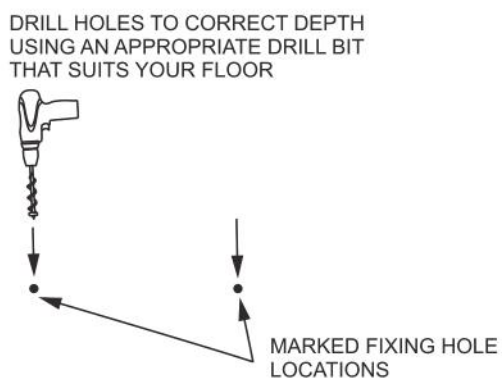


Back to Wall Toilet Pan Fitting

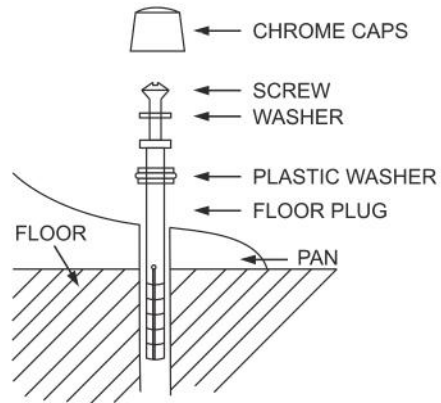
1. Prepare the pipes as advised (cutting of the flush pipe and pan connector may be required).
2. Place the pan into position. Mark the two pan fixing hole locations, then remove the pan.



3. Drill holes using an appropriate drill bit. Apply wet areas silicone into the holes to help keep the floor waterproof.



4. The floor plug should be inserted into the hole, then place the pan into position. Install the floor fixing kit as shown below. Take care not to damage the pan.



5. Once the installation is completed, a small bead of silicone can be applied around the bottom edge of the toilet pan.

Troubleshooting

Flush volume into the pan, not sufficient

1. Adjust the flush volume level on the syphon.
2. Check that the syphon is opening correctly.
3. If none of these resolve the issue replace the syphon.

Water running into the pan continually after flushing

1. Establish if the water level in the cistern is reaching the overflow on the syphon, if it does reach the overflow adjust the inlet valve.
2. If this continues, replace the inlet valve
3. If the water level does not reach the overflow on the syphon, remove the top section of the syphon and check the washer for damage.
4. If the washer is damaged then replace.

Maintenance

All of the maintenance measures resulting from troubleshooting above requires you to access the internals of the cistern tank and for the water supply to be turned off. Please refer to the instruction guide supplied with your cistern for further guidance.

Please note: Before carrying out any internal maintenance, turn off the water supply

Cleaning

To maintain the surface finish of your product, wipe clean after every use, using a clean damp cloth, a mild detergent mixture can be used. Do not use abrasive cleaning agents or materials which can strip and scratch the surface; the use of these agents or materials can invalidate your guarantee.

For more information

- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 0330 390 3062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

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